

on INSTALLATION DAY

On installation day, our licensed professionals will come and install your new countertops and fasten your sink in place. Please ensure someone is present to make any final decision.

Unless otherwise agreed and clearly stated in your quote, it is your responsibility to have the site ready (old countertops removed, plumbing disconnected, all cabinets properly secured).

Depending on the job, it should not take much longer than 3-4 hours to complete the installation of your new countertops. Although every precaution is taken to avoid the unexpected, unforeseen things may happen.

It may be necessary to cut into the drywall in order to ensure proper fit as walls are rarely straight.

after INSTALLATION

Plumbing can be reconnected 24h after the sink has been fastened to the countertops. Unless previously agreed and clearly stated in your quote, it is your responsibility to reconnect the plumbing.

Walls around the countertops may require some touch up and painting as the process of installing your new countertops may have cause slight scratching on the walls.

CARE *and* MAINTENANCE

Although granite and quartz are extremely resistant and durable surfaces, you should avoid:

- + Using abrasive chemicals and cleaners.
- + Cutting without the use of a cutting board.
- + Placing hot dishes coming from the oven directly on your countertops, especially quartz, as it can burn.
- + Sitting or standing on your counters.

You should:

- + Purchase a granite cleaner for quick everyday cleanups. Daily care will prolong the life of your new countertops.
- + Clean spills quickly as acidic foods and drinks can dull stones.
- + Use coasters to avoid ring marks.
- + For cracks, deep stains or signs of erosion, call us at 613-733-0391 as these issues may require professional attention.

ABOUT *us*

We are an Ottawa-based leading provider of quality custom granite and natural stone countertops. We specialize in kitchen, bathroom and other residential/commercial applications in and around the Ottawa area.



613-733-0391



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www.granstone.ca

THE GRANSTONE GUIDE

*to beautiful
countertops*

www.granstone.ca





selecting **FABRICATOR, MATERIAL AND SINK**

Great care should be taken when selecting a fabricator for your project. Don't be afraid to ask for references, look at reviews, and obtain proof that your fabricator carries proper and valid liability insurance, a WSIB certificate, does not use subcontractors and is willing to give you a written contract.

With over 500 colors of natural stone (e.g., granite, quartzite, marble) and dozens of quartz manufacturers such as Caesarstone, Silestone and Zodiaq, the process of selecting the perfect color and material can be overwhelming. Your fabricator is one of your best resources to help you select the best material for your new countertop. Keep in mind that natural stone comes in multiple grades. As a result, always verify that you are comparing similar quality stones.

Lastly, you will need a sink to go with your new countertop. When selecting a sink, make sure to order one from a reputable supplier with a minimum 18 gauge thickness as, once installed, it is extremely difficult to remove. Bristol, Moser, Blanco and Kohler are excellent options.

**YOUR FABRICATOR
IS ONE OF YOUR BEST
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YOU SELECT THE BEST
MATERIAL FOR YOUR
NEW COUNTERTOP.**



before **MEASUREMENT**

- + Ensure cabinets are leveled, squared and properly secured to the wall or floor and that all major appliances are in place. If you are getting new cabinets, they must be fully installed before arranging a measurement date.
- + Sinks, faucets, cooktops and any other items requiring mounting on the countertops, including all cutout information with sink and faucet templates, are to be readily available at time of measurements.
- + Countertops must be cleared of all clutter, including small appliances, to allow for accurate templating.
- + An adult over the age of 18 allowed to make decisions and to approve all details must be present.
- + Any special request should be discussed at the time of measurements and final decisions must be sent in writing (by email) if they differ from what was agreed to in the quote.



before **INSTALLATION**

- + Unless otherwise previously agreed and specified, it is your responsibility to ensure that existing countertops, backsplash, sink, faucet, cooktop are disconnected and removed.
- + For all areas that will be affected by the installation process, please cover all entryways, vents and furniture to avoid dust and debris from getting in those spaces.
- + Make sure there is a clear path, both inside and outside, for the installers to get to the room where the countertops are to be installed.
- + Move all breakables from areas affected by the installation work, including the path where the installers will need to walk through. Installing countertops is a construction process, so noise and dust can be expected.
- + If you plan on painting your walls, you may want to wait until after your new counters are installed, as walls may get scratched or dented during installation.

**INSTALLING
COUNTERTOPS IS
A CONSTRUCTION
PROCESS, SO NOISE
AND DUST CAN BE
EXPECTED.**